

Quality Assurance (QA) Analyst - Canadian Securities Exchange (CNSX Markets Inc.)

The Canadian Securities Exchange is a rapidly growing exchange invested in working with entrepreneurs, innovators, and disruptors to access public capital markets in Canada. The Exchange's efficient operating model, advanced technology and competitive fee structure help its listed issuers of all sectors and sizes minimize their cost of capital and enhance global liquidity.

Our client-centric approach and corresponding products and services ensure businesses have the support they need to confidently realize their vision.

The CSE offers global investors access to an innovative collection of growing and mature companies.

The Canadian Securities Exchange (CSE) is seeking a talented analytical thinker to join our collaborative QA team in the role of *QA Analyst*.

Overview

Reporting to the Manager, Quality Assurance in Toronto, the Quality Assurance Analyst will be involved with identifying whether products and upgrades are functional, reliable, and meet the end user's expectations. These tasks are integral to ensuring that our technological services, such as our trading engine and market feeds, are functioning properly. The QA Analyst will also be responsible for the testing phase of the production process to ensure that final products meet company standards.

Our QA team is essential to enabling the success of CSE operations, both internally and for our valued clients.

Key Accountabilities:

The *QA Analyst* responsibilities include, but are not limited to, the following:

- Requirement analysis of functional enhancements, including the development of test plans and test scripts to analyze the enhancements.
- Plan, create, maintain, and execute Test Cases and Tasks using in-house and 3rd-party testing tools.
- Execute functional and non-functional testing of the trading engine and market feeds with focus on accuracy identifying potential issues.
- Maintain test data to ensure maximum test coverage.
- Operate with a “think-outside-the-box” mentality that will allow you to identify and test for functional “edge cases” outside of expected functionality.
- Assist the Market Operations team with customer support, such as by answering client questions and investigating reported issues.
- Produce documentation that demonstrates command of language, clarity of thought, and orderliness of presentation.
- Manage multiple, concurrent objectives, projects, groups, and activities.
- Identify, investigate, isolate, regress, and communicate bugs/issues effectively and efficiently.

- Ability to use logic and reasoning to identify the strengths and weaknesses of our technological services.

*** Must be able to commute to Bay St. & Adelaide (Downtown Toronto) reliably, Monday to Friday.**

Required Skills:

- Strong written and verbal communication
- Effective judgment in prioritization of tasks and time allocation
- Analytical thinking and problem-solving and a meticulous approach to work
- Literacy in equity trading and technological concepts and jargon
- Adaptability in a fast-paced environment in which priorities change frequently
- Collaboration and self-management

Required Qualifications:

- 3+ years in a full-time QA role
- Previous experience in the financial markets industry
- Experience in bug tracking with JIRA

Nice to Have Qualifications:

- Experience using VeriFIX test tool
- Experience in Linux/Unix environment and with shell scripting
- Knowledge of databases and demonstrated SQL query skills (experience with MySQL is ideal)
- Undergraduate degree in economics, commerce, or a related field
- Completion of the Canadian Securities Institute's Trader Training Course (TTC)

As a part of our team, you will receive

- Competitive compensation
- Opportunities for advancement
- Comprehensive benefits package (health, life insurance, dental, disability, vision care)
- Employee Assistance Program
- Group Retirement Savings Plan
- Financial support for fitness programs and job-related education
- Vacation and leaves (e.g. personal days, sick leave)

Physical and Environmental Requirements

The employee spends long periods sitting, typing, and/or looking at a computer screen.

The physical demands described herein are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions upon request.

The above description is intended to describe the general nature and level of work being performed by people assigned to this classification. They are not intended to be construed as an exhaustive list of all responsibilities, duties, and skills required of CSE personnel. The employer reserves the right to change or assign other job duties at any time as necessary and as the business evolves.

Please note all offers of employment at the Canadian Securities Exchange are conditional upon the successful completion of a pre-hire background check. This may involve anything up to and including a criminal history check, reference checks and/or credit check.

Diversity, Equity, Inclusion and Belonging at the CSE

The Canadian Securities Exchange is dedicated to innovation in the capital markets and recognizes that having a workforce with diversity of thought, ideas, experience and perspectives is essential to building and maintaining such a culture of innovation. The CSE further understands that the commitment to building a diverse, equitable and inclusive workforce that reflects the diverse environments within which we operate is an important goal. In order meet that commitment the CSE incorporates diversity, equity, and inclusiveness criteria into its talent management process.

The CSE is an Equal Employment Opportunity (EEO) employer and welcomes all qualified applicants. Applicants will receive fair and impartial consideration without regard to race, sex, color, national origin, age, disability, veteran status, gender identity, sexual orientation, religion or other legally protected status, or any other classification protected federally or provincially.

The CSE is committed to fair and accessible employment practices and to providing accommodation for persons with disabilities. If you require accommodations to apply for this opportunity, require this posting in an additional format, or if contacted for an interview and require accommodation during any stage of the recruitment process, please contact us at kelly.kane@thecse.com. We will work with all applicants to determine appropriate accommodation for individual accessibility needs.

The CSE thanks all applicants for their interest in this opportunity, however; only those under consideration will be contacted.